

Summary – Board Meeting 316, 11 December 2019

Overview

The December Board meeting was held in the Tatura Conference Room. All Directors were present with no apologies.

The Board noted with sadness the death of Norm Suckling, a valued member of the Loddon-Campaspe Regional Water Service Committee. The Board noted Norm's faithful service to Loddon Campaspe customers for more than a decade.

Diane James AM, Chairman reported:

- · on the status of activities with neighbouring water corporations
- on GMW's price submission presentation to the ESC during November

Managing Director Report

Charmaine Quick, Managing Director, discussed with the Board:

- progress against GMW's transformation including finalisation of the Senior Leadership Team
- GMW's "Invest in the Region" information now available
- GMW's current engagement activities with customers and the community

Health, Safety and Wellbeing

Glenda Smith, General Manager People, Culture & Safety, discussed with the Board:

- GMW's employee support services including the Peer Support Network
- an analysis of GMW's reporting of near miss incidents
- GMW's existing processes and training to manage mental health issues
- amendments to the Occupational Health & Safety Act 2004

Finance

Michael Gomez, General Manager Finance, discussed with the Board GMW's Water Storage and Delivery financial performance in November 2019.

Board Strategy Workshop

The Board discussed the nature of GMW's role as a regional leader.

Emissions Reduction Plan

The Board discussed with Daniel Irwin, General Manager Strategy and Services Planning, the Victorian Government's emissions target and GMW's pledge to achieve a 20% reduction by 2024/25.

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Connection Project

Frank Fisseler, Project Director, discussed with the Board the:

- high level of co-operation between the Connections Project and the rest of GMW
- Project achieving 93 per cent of the overall 429GL Stage 2 target

Seasonal update

The Board discussed with Mark Bailey, Head of Water Resources:

- proposed qualification of right on the Broken system
- water levels at storages and the impact on recreational use

Victorian Environmental Water Holder Presentation

Chris Chesterfield, Peta Maddy and Beth Ashworth from the Victorian Environmental Water Holder discussed synergistic opportunities for GMW and VEWH to partner in customer engagement.

Board Approvals

The Board approved:

- the appointment of the Internal Auditor, Ernst Young for a three year contract
- the Treasury Policy, following endorsement from the Risk, Audit and Finance Committee
- the Water Use Compliance Strategy

General Business

The Board also reviewed and discussed:

- GMW's customer service performance
- GMW's staff delegations
- Murray System Deliverability
- Lower Ovens Groundwater Management Areas

Board of Goulburn-Murray Water

Directors: Diane James AM (Chairman), Patrick McNamara, Margot Henty, Alana Johnson, David McKenzie, Jonathan Koop, Margaret O'Rourke, Dennis Quinn, Ari Suss **Managing Director:** Charmaine Quick

For all queries on Board matters contact Chris Dalton, Corporate Secretary on (03) 5826 3514 or chris.dalton@gmwater.com.au #A3736424

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